



USE AND MAINTENANCE ADVICE

Quarella Marble polished surfaces

In order to conserve your Quarella surface in the best way, we advise you to follow the indications on this page, bearing in mind that:

- the following indications should be considered guidelines for ordinary use in interior environments and, in any case, do not modify the responsibilities of the final user;
- any application of Quarella products in outdoor environments must be evaluated on a time-by-time basis, with the consultancy of Quarella's authorised personnel.

1. DAILY CLEANING

The materials of the Tradizionale and Flair series are made primarily of Calcium Carbonate. For this reason, we always advise the most delicate cleaning methods. The color and brightness of the material may be affected by acid or base substances, therefore we suggest neutral PH detergents be used. For everyday cleaning it is sufficient to pass a clean humid cloth on the surface and dry it off with a dry cloth. Alternatively, it is possible to wash the surface with a modest amount of neutral soap, such as common Marseilles soap, and then rinse and dry with a soft, dry cloth.

Attention:

We advise you not to use detergents, cleaning or stain removal techniques that are not suitable for the purpose: the wrong type of cleaning procedure could cause damage that only specialised technicians could correct. We advise you to always examine the label of the product you want to use, to ensure it is suitable for the purpose and, in any case, we suggest you test it, according to the instructions for use on the package, in a small area of the surface that is hidden from view.

Important:

We advise you not to leave food on the surface, such as oil (whether olive oil or seed oil), wine, tea, coffee, fruit juices, beverages (such as Coca Cola) fruit and vegetables (cut) or products for personal hygiene, such as toothpaste, perfumes, after shave, etc. Some of the substances contained in these products may be aggressive. Therefore, in order to safeguard the surface, they should be removed as quickly as possible and the surface should be rinsed with water and dried. In the case of oily substances, the surface should be washed with a neutral soap.

2. HOW TO TREAT THE MOST RESISTANT STAINS

If the surface has encrustations of flux or dried stains, we advise you to remove the solid part with a knife. A plastic knife would be best, but care should be taken in any case. If residue remains, a common detergent may be used, or a slightly abrasive cream (such as CIF cream), rubbing the surface with a circular movement. Following this treatment, the surface must obviously be rinsed with hot water and dried.

Many types of stains can be removed effectively with special non-abrasive sponges (such as Magic Rubber by Mastro Linda, Easy Erasing Pad by Scotch Brite, etc.), which can be found easily in large scale distribution centres or in shops specialised in home cleaning products. In any case, we always advise caution in using the above products.

3. PRECAUTIONS

Always avoid any exposure to chemical products. If any chemical substances have been accidentally spilled on the surface (products for the cleaning of metals, ovens or brushes, paint, acids, solvents and products with an acetone base, highly alkaline substances, etc.), we advise immediate removal with a cloth or paper, followed by abundant rinsing.

Quarella's Tradizionale and Flair products are built to resist shocks, nevertheless it is recommended not to apply excessive force or pressure on the material. Try not to strike the surface or place excessively heavy weights on it. Additionally, we suggest the user avoid sitting on or climbing onto the kitchen and bathroom counters with your feet, for any reason.

The application of filming or coating products on Quarella surfaces could cause variations in the aesthetic effects of the product, which are hard to foresee.

ADVICE FOR THE USE OF TRADIZIONALE AND FLAIR KITCHEN COUNTER MATERIALS

If Quarella Tradizionale and Flair products are installed as kitchen counters, we advise to bear the following warnings in mind, in addition to the recommendations above:

Wear and tear:

Tradizionale and Flair series materials are not extremely resistant, due to their composition. Over a period of time the counter will tend to wear. This wear and tear is commonly recognised for natural products (such as shelves in "biancone" or "pelle d'angelo", for example) and is considered normal.

Color:

We advise you to purchase a Medium-Clear colored material. The dark colors are more delicate and tend to wear out rapidly.

Heat:

Quarella surfaces are designed and realised to withstand temperatures that may occur with normal daily use; nevertheless, we advise the user to avoid direct and prolonged exposure to intense and concentrated sources of heat. We therefore suggest customers use a common pot coaster to put hot pans or electric equipment on, which could become incandescent or very hot.

Scratches:

In order to maintain the brightness of the surface over time, we suggest normal cutting boards be used in the kitchen to cut, chop or mince foods.

For any further information required, or for any doubts, contact Quarella S.p.A. E-mail: quarella@quarella.com